




Customer Name 
Membership Number

IKEA UK and Ireland to temporarily close stores to customers by 6pm on Friday 20th March

To all our IKEA Family members,

These are extraordinary times, and our absolute priority is to ensure the health and safety of our customers and co-workers.

As a precautionary measure against the ongoing risk of COVID-19, we have decided that, at 6pm on Friday 20th March, we will temporarily close all the IKEA stores across the UK and Ireland to customers.

You will continue to be able to browse and purchase the majority of the range online at ikea.co.uk or through the app, and have our products delivered directly to you. You will also be able to request a contact-free delivery if you prefer. For people with pre-booked kitchen planning appointments, we will be in touch to discuss virtual or remote planning options.

Co-workers are at the heart of the IKEA business and we are committed to supporting them in the best possible way during this complex and fast-evolving situation. We would like to thank our co-workers and partners for their dedication and hard work through these unprecedented times.

We look forward to welcoming you back to our stores soon and we thank you for your understanding during these extraordinary circumstances.
For the most up to date information about IKEA, please visit ikea.co.uk.

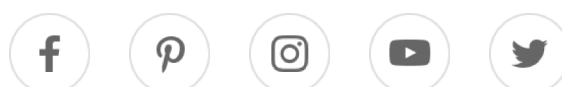
Take care,



Peter Jelkeby
Country Retail Manager and Chief Sustainability Officer, UK and Ireland



The Wonderful Everyday



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